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## BIB DATA SHEET

CONFIRMATION NO. 5979

<b>SERIAL NUMBER</b> 10/829,014	<b>FILING or 371(c) DATE</b> 04/20/2004 <b>RULE</b>	<b>CLASS</b> 370	<b>GROUP ART UNIT</b> 2619	<b>ATTORNEY DOCKET NO.</b> P5141C1	
<b>APPLICANTS</b> Oleg Bondarenko, San Francisco, CA; Yuri Shivelman, Belmont, CA; <b>** CONTINUING DATA *****</b> <i>yes, pg</i> This application is a CON of 10/086,337 02/28/2002 PAT 6,724,764 which is a DIV of 09/405,561 09/24/1999 PAT 6,389,028 <b>** FOREIGN APPLICATIONS *****</b> <i>Ng pg</i> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 06/28/2004					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <i>[Signature]</i>	<input type="checkbox"/> Met after Allowance Initials	<b>STATE OR COUNTRY</b> CA	<b>SHEETS DRAWINGS</b> 3	<b>TOTAL CLAIMS</b> 21	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> CENTRAL COAST PATENT AGENCY, INC 3 HANGAR WAY SUITE D WATSONVILLE, CA 95076 UNITED STATES					
<b>TITLE</b> Method and apparatus for providing estimated response-wait-time displays for data network-based inquiries to a communication center					
<b>FILING FEE RECEIVED</b> 874	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		